

Consulting Services



Analysis

(Hardware, Software, Operations Best Practices, Futures/IT Direction)

ECS will work with you to make certain that your company's computer resources are currently utilized to their full potential and make certain that you are positioned for the future of Information Technology (IT).

As part of our analysis service, ECS experts will learn your systems and processes, evaluate your current level of technology and, as necessary, make recommendations to improve system utilization, process flow and data integrity.

Design, Installation and Maintenance of Networks (Local, Wide Area, Remote Access)

ECS can configure, implement and troubleshoot Local Area Networks (LANs), Wide Area Networks (WANs) and Remote Access services. ECS has the experience necessary to create a stable communication backbone.

Whether those communications are interoffice, between remote locations or access by home users and a traveling sales force, ECS can get everyone talking.

Windows Implementation/Integration (98, NT, 2000, XP, 2003)

ECS provides client/server integration between Windows 9x and Windows Server platforms. This integration provides a secure means of sharing resources including files and printers. If security is an important component of your IT infrastructure, ECS can help you secure access to system resources, track authorized access and prevent unauthorized access to your data.

Hardware/Software Inventory Services

- Are your computer systems equipped to run your applications?
- Does your company need to control capital assets?
- Is your hardware updated with the manufacturer's most recent firmware and drivers?
- Can your systems support the next release of your software?

Without a complete inventory of hardware and software, parts of your office could be reduced to paper and pencil after the next upgrade. At the least, your systems could be running below attainable levels of performance.

- Is your company vulnerable to a software piracy lawsuit?

Let ECS inventory your server and client systems. Depending on the policies of your organization, ECS can help you limit user installation of software and reduce your company's liability.

Office Automation (Exchange E-mail, File Sharing, Calendaring, Document Management)

ECS has years of experience helping companies implement office automation tools such as e-mail, time management calendars, shared file access and document storage.

Whether you wish to use an internal mail service or an outside Internet Service Provider (ISP), ECS can build your link to the outside world and get your office workers talking to each other.

File sharing should be implemented in a way that allows workers to collaborate without the risk of data loss through inadvertent access. ECS configures file sharing with convenience and security in mind.

- Want to know when to schedule that staff meeting?
- Ever allow multiple key staff members to take time off at the same time, by mistake?

Group calendars reduce scheduling conflicts and allow delegation of appointment coordination for corporate management.

Support Services

On-site hardware maintenance agreements



- Having trouble keeping up with hardware upgrades?
- Have questions about applications?
- Not sure if you are protected with the latest version of AntiVirus software and data files?

ECS provides monthly maintenance agreements whereby ECS will provide telephone support for general hardware and software questions, on-site PC checks and monthly status reports on covered systems.

Remote site support (will travel)

If your organization has dispersed offices, ECS can help with your remote site support needs. ECS will work with management to define resource requirements, establish policies and procedures and implement them at designated facilities. This standardized approach to computer resource management reduces your company's total cost of ownership (TCO) by leveraging your buying power and reducing maintenance costs. If your remote facilities are local, regional or international, ECS can work with you to provide consistent computer access throughout your organization.

After-hours support

- Need after-hours support?
- Tired of having your productivity interrupted by changes to your computer services during business hours?

ECS can provide 7 days per week, 24 hours per day (7X24) support. In addition, repairs and infrastructure changes can be performed during non-business hours for the same price as regular business hours.

Off-site backup storage

Performing backups is of no value if your backup media goes up in flames with your file server. ECS can provide a secure, environmentally controlled facility to store your backup media. ECS will provide limited corporate access to the storage facility or can pick up and deliver backup media. (Continued on back...)

Consulting Services

- ▶ Analysis
- ▶ Design, Installation and Maintenance of Networks
- ▶ Windows (98, NT, 2000, XP, 2003) Implementation & Integration
- ▶ Hardware/Software Inventory Services
- ▶ Office Automation
- ▶ Software Installation
- ▶ VPN and secure remote access

Support Services

- ▶ Remote site support
- ▶ After-hours support
- ▶ Off-site backup storage
- ▶ PC Repair
- ▶ Training
- ▶ COLOR printing

Software Installation

ECS will work with you, or your IT department, for limited engagement services for software rollouts.

If your firm is migrating from one software platform to another, ECS can provide software deployment as well as file conversion services.

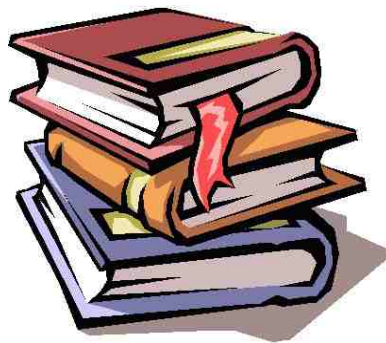
PC Repair

ECS can perform hardware diagnostics and repairs in your office or at our facilities. Repairs can be scheduled during or outside of business hours. Equipment pickup and delivery are also available.

Training

Training is available for standard industry software, and ECS can create training programs for custom software.

ECS can provide training and support services for industry-standard software at your facility or a local training center. In addition, ECS can design a custom training program for your firm's software and business processes.



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