

~~~~~



# Pinon PC Support Newsletter

Feb. 1, 2010

~~~~~

Our First Employee !!

~~~~~

Business has been "too good" this last year and we have taken the big step of hiring our first employee, Teresa !! She has years of help desk experience and can step into home PC support as well as server/network environments. We are so excited !!

Our plans were for her to start in 2 weeks, but this weekend, I injured my right knee (torn meniscus) and I am in a knee brace and on crutches. Therefore we have decided to start her this Wednesday, Feb 3.

On Wednesday she will begin manning our downtown office in the Small Business Development Center located behind the Post Office. All deliveries and pickups will occur there. The address is 190 Central Park Square #113. There is a small parking lot behind the Post Office with the main entrance door located there. However, there are also parking spaces behind Daylight Donuts and across Main Street from those parking spaces is another door leading into the Center.

Our phone numbers won't change: 470-2431 for me and 662-5450 for Brady. However, starting Wednesday, my voice mail message will say to hang up and call 662-5450. Then you will talk to Teresa or Brady (if Teresa is not in the shop). She will let me know who I have to call back. We expect Teresa to be up to speed very quickly, but rest assured, I will always be available and aiding her when she needs it, not to mention still working on PCs.

**From now on all pickups and drop off of equipment will be at the downtown office.** It will have hours from 8am-5pm.

You will start to hear the company being referred to as Enterprise Computing Systems. That is our official name. I still operate as Pinon PC Support, a division of ECS.

Please bear with us as we implement these big changes much quicker than we intended

to ! I anticipate that you will see growing pains and occasional changes in procedures as we settle into this new configuration.

We are doing these changes so that we can grow the company, provide more service, quicker turnaround and fewer work hours for us as we continue to be a presence in Los Alamos.

THANK YOU !!!!

Heather

**Contact Information**

~~~~~

Heather Burke

Pinon PC Support

(a division of Enterprise Computing Systems, LLC)

505-662-5450

505-470-2431

help@pinonpc.com

See other newsletters: <http://www.pinonpc.com/newsletters-front-page.htm>

~~~~~