

Newsletter #9

Bits and tid-bits

Month, Year - Vol 1, Issue 1

In This Issue

[Toshiba Warranty depot](#)

[CNN video tool](#)

[F-Secure reseller](#)

[AOL email thru Outlook Express, etc.](#)

[YAHOO groups cookie tracker](#)

[Vista - turn off user nag](#)

[Fake spyware removers](#)

[Flshing emails](#)

[Join Our Mailing List!](#)

Closed for Spring Break

We will be closed for Spring Break - Friday Mar 28 to Monday Apr 6. We will have email access for necessary questions!

TOSHIBA warrenty repair

We are now New Mexico's Toshiba warranty depot repair and parts vendor!

We are getting mailed in laptops from TX, NM, AZ and CO. wow!

CNN video tool

"Many people who watched live streaming video of the inauguration of U.S. President Barack Obama on Jan. 20 may not realize that their PC was used to send the video to other PCs, too."

I read this article, followed its steps - and sure enough - I too had this plug in running all the time. Check your PCs !

<http://windowssecrets.com/2009/02/05/01-Watch-a-live-video-share-your-PC-with-CNN/?n=story1>

F-SECURE reseller

We are now a New Mexico reseller for F-Secure products which include anti-virus/anti-spyware tools. We use it in the shop, along with AVG and others, for cleaning up infested machines. www.f-secure.com Contact us for purchasing options.

AOL email through Outlook Express, etc.

Here is what research uncovered:

AOL Mail Settings

The AOL email service is a web based system, designed for managing your AOL mailbox via HTTP IMAP access. Unlike Hotmail, you can use any email client to access your AOL mailbox, as long as it supports the IMAP protocol.

AOL Incoming Mail Server (IMAP) - imap.aol.com (port 143)

AOL Outgoing Mail Server - smtp.aol.com or use your local ISP SMTP mail server.

This has been tested and it does seem to work, HOWEVER, it has been observed that AOL changes these settings or closes the IMAP door from time to time. What a convenience this could be, to be able to use normal email program - right?

Yahoo groups cookie tracker

Reading down through the YAHOO Groups privacy notice reveals the following paragraph. At the end is the means to opt out of their browsing tracking tool. (Thanks to the Ladies of Lallybroch Yahoo group for this info.)

Yahoo! uses web beacons to conduct research on behalf of certain partners on their web sites and also for auditing purposes. Information recorded through these web beacons is used to report anonymous individual and/or aggregate information about Yahoo! users to our partners. Aggregate information may include demographic and usage information. No personally identifiable information about you is shared with partners from this research. When conducting research that collects personal information Yahoo!'s practice is to require partners to disclose the presence of web beacons in their privacy policies and state what choices are available to users regarding the collection and use of this information. You may choose to opt-out of Yahoo! using this information.

So click on that Opt Out link and you can see if you are indeed opted out or in. If you are already opted out, great. If not, click on the button and it will opt you out.

Note that Yahoo states:

Note: This opt-out applies to a specific browser rather than a specific user. Therefore you will have to opt-out separately from each computer or browser that you use.

That means you will have to opt-out on every computer (and browser) you use. I just checked my own browsers and both were both opted in, so I had to opt out on both.

Also, if you want to opt out of their advertising, check out this page:

http://www.networkadvertising.org/managing/opt_out.asp

I opted out and they all worked except advertising.com (the second one down the list). This happened on both browsers and I wonder what that's all about. Somehow, it isn't too reassuring.

VISTA - turn off user nag

Many of you know well the gray-screen'd security "nag" in VISTA asking you to confirm each and every change to systems settings you make. Here is how to turn it off:

Using MsConfig System Configuration

1. Run MsConfig from Run option.
2. In System Configuration window, click on the Tools tab.
3. Scroll down and locate "Disable UAP" or "Disable UAC" option item. Click on that line.
4. Click the Launch button.
5. A command prompt window will open and automatically execute and run certain process to disable UAC.
6. Close CMD window when done.

7. Close Msconfig.
8. Restart computer for changes to apply and effective.
9. To re-enable UAC, simply select "Enable UAP" or "Enable UAC" instead of "Disable UAP" or "Disable UAC", and then click on Launch button.

Fishing emails

Capital One Account On Hold

notification@capitaloneonline.com

To:

Dear valued Capital One Customer,

It has come to our attention that your Capital One Banking account information needs to be reactivated as part of our continuing commitment to protect your account and to reduce the instance of fraud on our website.

Once you have reactivated your account records, your Capital One account service will not be interrupted and will continue as normal.

To reactivate your Capital One Banking Account click on the following link:

[Sign In to Online Banking](#)

Thank You.

<http://168.234.153.90/include/index.html>

Failure to verify your records will result in account suspension.

Accounts Management As outlined in our User Agreement, Capital One will periodically send you information about site changes and enhancements.

Visit our [Privacy Policy](#) and [User Agreement](#) if you have any questions.
<http://www.capitalone.com/>

Almost daily all of us receive fake emails. They seem to be from our bank or credit cards and they try to get us to click on a link and log in, thereby giving the "bad guys" our login credentials & access to our important information.

When I suspect an email of being fake and "fishing" for information, I roll my mouse pointer over the link in the email message and up pops the TRUE address that link will take you too (see picture). The pop-up yellow rectangle shows me the actual destination of that email link. AHA - this is a fake link, it does not really go to www.capitalone.com/...

Fake anti-spyware remover program


The most famous one recently is known as:

AntiSpyWare 2008 or 009 or 2010
AntiSpyWare Xp

What ever the name, it is BAD NEWS. So far Spybot and Windows Defender remove it well. Here is an interesting article about it:

<http://blogs.technet.com/mmpc/archive/2008/12/09/fakexpa-journey-of-a-rogue.aspx>

We spend a lot of time attacking this rouge program and its variants.



Heather Burke
Pinon PC Support

help@PinonPC.com
470-2431

[Forward email](#)

 **SafeUnsubscribe®**

This email was sent to help@pinonpc.com by help@pinonpc.com.

[Update Profile/Email Address](#) | Instant removal with [SafeUnsubscribe™](#) | [Privacy Policy](#).

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